



1917-1976

Inspiration for Refinishing Strikes

Mario Insenga is inspired at the family's business, V. DePrisco's Musical Instrument Repair and Restoration, in Toledo, OH. The Italian American family owned business was apprenticed in restoring musical instruments with a master craftsman, Vincent DePrisco. The shop specialized in refinishing and restoring string and wood wind musical instruments

1977

Mario founds The Refinishing Touch

1977 to 1991

TRT acquires first hospitality client

Mario is asked to restore 60 rooms of furniture for the Director of Operations of a major hotel group. This was the beginning of a long-term opportunity that led to furniture refinishing in large hotels nationwide.

1982

First application of TRT's unique, environmentally safe, non-toxic process for on-site refinishing

Through research and testing, Mario helped develop a waterborne refinishing system that allows all remediation services to be completed on-site. This quickly drew great successes and set the stage for a revolution in the furniture procurement and restoration industry.

1991

TRT expands to serve universities

The Refinishing Touch branches out to include the university market by refinishing university housing and offices nationwide.

Touch Textiles launch

TRT begins offering Touch Textiles, a fabric procurement resource formulated to give customers a "one stop shopping" experience when renewing furniture... from fabric to finish.

1998

TRT services the Federal Government

The Federal Government becomes another TRT customer.

TRT acquires GSA certification/contract status

In 1998, The Refinishing Touch was awarded the General Service Administration, (GSA) contract, with the contract number of GS-29F-0002M.

1999

New administrative office opens in Los Angeles, CA

2000

TRT receives various awards

- The prestigious [General Service Administration \(GSA\) 2000 Evergreen Award](#)
- The [Most Innovated Small Business Award](#)
- Appointed to the [White House transition team](#)

2010

TRT's [TV recycling program](#) service is launched

TRT expands to include [decorative furniture hardware](#)

2011

TRT launches Customer Communications Program, [Green Connect](#)

2012

TRT goes global; grows into Canada

TRT considered for ISO certification

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- 2013** *The Refinishing Touch receives ISO 9001:2008 Certification*
 - 2014** *ISO 9001:2008 Certification continues*
 - 2015** *TRT specifically servicing United States Market*
 - 2016** *Sarah Schullstrom joins The Refinishing Touch as Sales Manager*
 - 2017** *Mario Insenga, named Principal of The Refinishing Touch
Mike Lavin, become Partner, CFO of The Refinishing Touch
Jeanne Shannon joins The Refinishing Touch as Marketing Director.*
 - 2018** *TRT Financial Services Launch
Hayley Pernsteiner joins The Refinishing Touch as
Business Development and Design Consultant.*